



May 2025

BHP GCMS Supplier Guide

(Global Contract Management System)



Contents

FREQUENTLY ASKED QUESTIONS	2
ABOUT GCMS	3
1 GCMS VENDOR REGISTRATION.....	3
1.1 Accessing the BHP Supplier Portal (GCMS).....	3
1.2 Two-Factor Authentication	3
2 VENDOR REGISTRATION.....	4
2.1 Complete Vendor Profile.....	4
2.2 Update Supplier Profile information.....	6

Applicable only for Tender Registration

3 REQUEST FOR INFORMATION	8
3.1 Respond to an RFQ/ RFI	8
3.2 Updating a response	11
4 RESPONSE TO CONTRACT	12
4.1 Contract in Negotiation Responses.....	12
5 MESSAGES IN GCMS	13
5.1 Send a message	13
5.2 Receive a message.....	14
6 ADD ADDITIONAL USERS TO GCMS.....	15
7 ADJUSTING LANGUAGE, TIME AND DATE	17
8 REQUEST SUPPORT/HELP.....	18
9 APPENDIX 1: ACCEPTABLE DOCUMENTS.....	19
9.1 Company incorporation	19
9.2 Sole Trader	20
9.3 Bank Document	21

FREQUENTLY ASKED QUESTIONS

Refer to the BHP GCMS Frequently Asked Questions [here](#) for general information about GCMS.

ABOUT GCMS

BHP's Global Contract Management System GCMS is used for global tenders and managing commercial contracts. It allows users to easily engage in RFX activities, contract negotiations, and stores agreed contracts and related documents centrally.

Suppliers invited to tenders or with contracts must complete a Vendor Profile in GCMS. This document provides details on using GCMS and resolving issues.

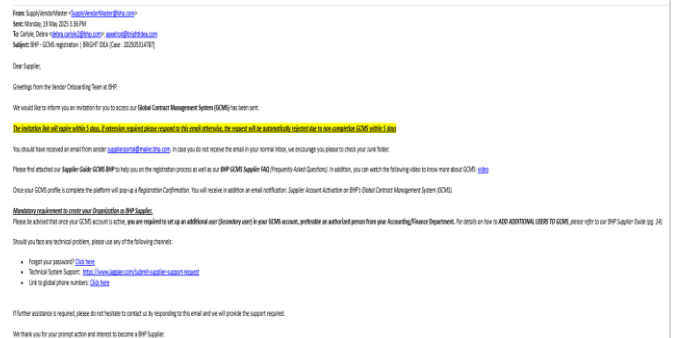
GCMS consists of 4 main sections:

- **Profile information:** Suppliers submit mandatory and optional information for BHP registration.
- **Sourcing events:** Vendors respond to RFX, RFI or contracts after profile completion.
- **Contract Management:** Store the details for awarded contracts
- **Supplier performance:** Vendors provide performance information related to a purchase or contract.

1. GCMS VENDOR REGISTRATION

1.1 Accessing the BHP Supplier Portal (GCMS)

- You will receive an email from the BHP Supplier Portal (GCMS).
- Click the link in the email to go to the login page. Enter your credentials provided in the email.
- Log in credentials is only **active for 5 days**. If you don't see the email in your inbox, please check your junk folder.

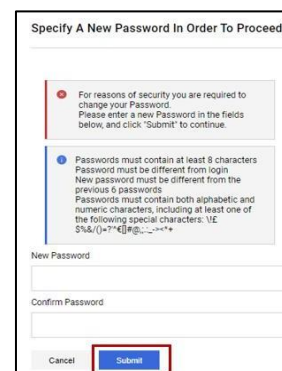


1.2 Two-Factor Authentication

- Once you have activated your credentials, you will receive an email with a validation code. Enter the code and **Submit**.



- Create Password:
 - *At least 8 characters*
 - *Include numbers and letters*
 - *Use at least 1 special character*
- Submit your new password and receive a confirmation email. Save your password for future use.
- Click "Forget your password?" if needed.
- 2-Factor authentication may be requested again



2. VENDOR REGISTRATION

2.1 Complete Vendor Profile

BHP will review your vendor account once you all mandatory questions in the GCMS profile

- 1 Complete vendor profile **within 2 business days**.
- 2 Mandatory questions are marked with an asterisk (*) and must be answered.
- 3 Recommended that you download the GCMS template for reference
- 4 Make sure you have the following documents and information before commencing:

Company incorporation & registration.

- A legal document certifying company formation (see [Appendix 1](#) for examples)
- If a Sole Trader, provide identity documents (Driver's license or passport copy or national ID)

General company information

- Country of operation must match incorporation document for GCMS registration.
- Evidence of company letterhead
- Post code of physical location
- Phone numbers and email addresses
- Company Name/Tax Number Update: Raise a case via this link [Supplier Queries](#) (select 'Business or Organisation Changes' and refer to 'Help Text' for required documents)

Bank account Certification

- Bank certificate/ letter/statement dated within the last 12 months, or a voided cheque or deposit slip. (see [Appendix 1](#) for examples)

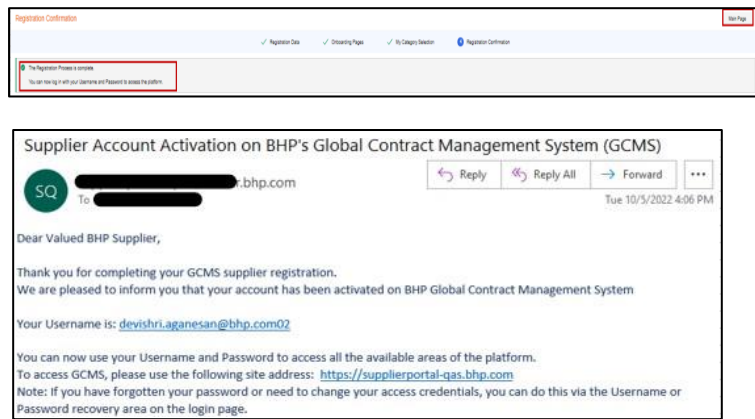
Other Information

- Ethics & Compliance Information
- Subcontracting and Suppliers
- Inclusion and Diversity, if applicable Indigenous / Aboriginal Organisation - Ownership Percentage
- Codes of conduct/policies/commitments

- 5 Complete all sections: -

- Registration Data
- Onboarding Pages
- My Category Selection
- Registration Confirmation

6 When the registration is complete you will receive a confirmation message and an email notifying the completion of your GCMS profile.

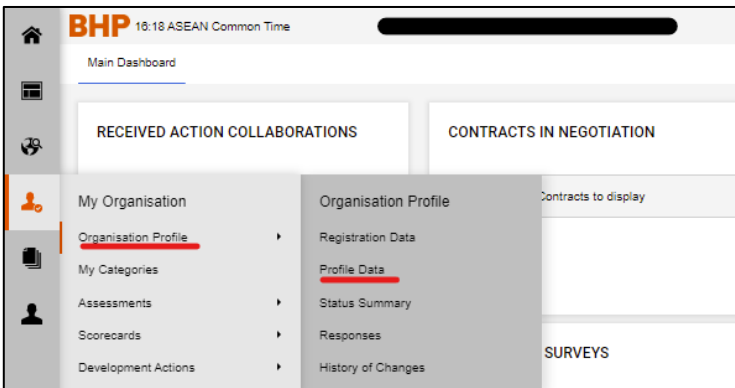


7 Refer to [Section 6](#) to grant additional people in your organisation access to the BHP Supplier Portal (GCMS).

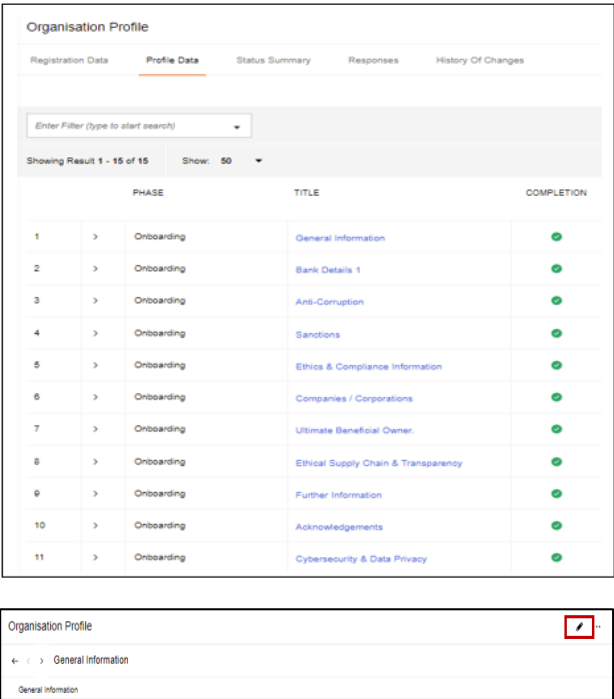
NOTE: This can only be done once your profile registration is completed

2.2 Update Supplier Profile information

- 1 Login to BHP Supplier Portal (GCMS) using your username and password.
- 2 Navigate to GCMS Dashboard. Then **My Organisation** → **Organisation Profile** → **Profile Data**.



- 3 From the list of forms displayed, click the name of the form for update and click **Edit**.
 - The Green Tick shown against the form name denotes that information is complete. Otherwise, a percentage of completion will be shown



- 4 Complete the form and click **Save** and **Back** icon to navigate to the next form.



- 5 Complete the

Acknowledgement session before finalizing Profile Data.

Acknowledgements

ACKNOWLEDGEMENTS

QUESTION	DESCRIPTION	RESPONSE	DOBULE BY
1	Our Charter values and Our Code of Conduct	I acknowledge that my organization (where applicable) and I am expected to read, understand and adhere to the BHP's Our Charter values and Our Code of Conduct. (https://www.bhp.com/our-approach/our-company/)	Supplier
2	Commonsense Risking before Purchase Order	I acknowledge and agree not to provide any goods and/or services to BHP until I have received a Purchase Order	Supplier
3	Customer's Correct Response	I hereby confirm that the responses given in this questionnaire are correct and accurately reflect my current organization structure, policies and capabilities. I acknowledge the right of BHP to verify our confirmation by audit.	Supplier
4	Pending Litigation	I declare that my organization currently involved in any active or pending litigation that would prevent you from providing goods or services to BHP.	Supplier
5	Pending Litigation - Details	If you answered 'Yes' to the above Pending Litigation question, please describe and provide pertinent details.	Supplier
6	Acknowledgment Date	Acknowledgment Date	Supplier

all BHP User

6 Click **Show Completion**. Ensure all mandatory information under **Onboarding** is completed.

Organisation Profile

Registration Data **Profile Data** Status Summary Responses History Of Changes

Show Completion

Enter Filter (type to start search)

Showing Result 1 - 15 of 15 Show: 50

PHASE	TITLE	COMPLETION	DOCUMENT EXPIRY DATE (FIRST TO EXPIRE)	LAST MODIFIED DATE
1	Onboarding	General Information		10/05/2022 15:39

Organisation Profile

Registration Data **Profile Data** Status Summary Responses History Of Changes

Hide Completion

Enter Filter (type to start search)

Showing Result 1 - 15 of 15 Show: 50

PHASE	TITLE	COMPLETION	SUPPLIER DATA STATUS		DOCUMENT EXPIRY DATE (FIRST TO EXPIRE)	LAST MODIFIED DATE
			MANDATORY	OPTIONAL		
1	Onboarding	General Information		42%		10/05/2022 15:39
2	Onboarding	Bank Details 1		33%		10/05/2022 15:44
3	Onboarding	Anti-Corruption				10/05/2022 15:46

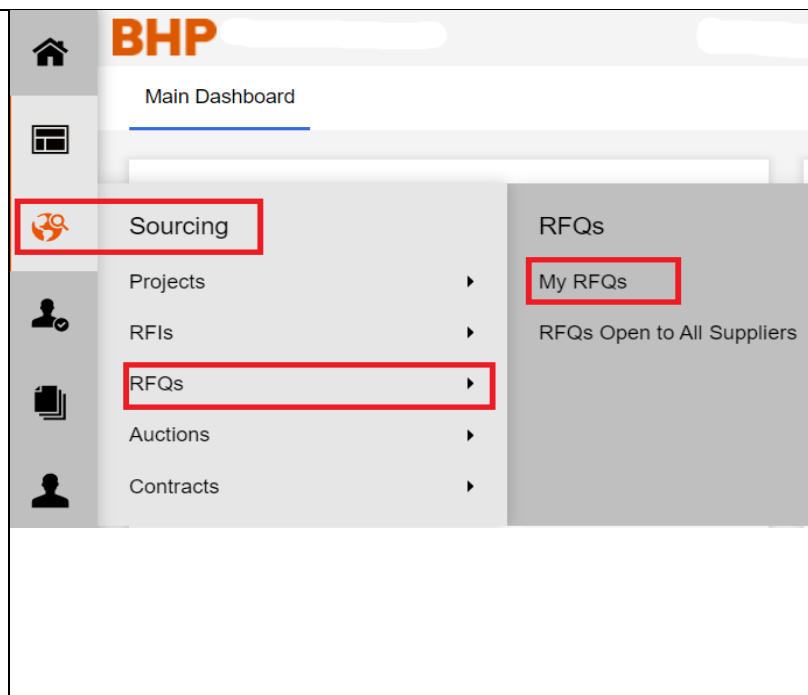
APPLICABLE ONLY FOR TENDER REGISTRATION

3. REQUEST FOR INFORMATION

3.1 Respond to an RFQ/ RFI

1 Go to **GCMS Login page** and login using your user name and password. Navigate to the **GCMS main dashboard**.

2 Select **Sourcing** on the dashboard then in the dropdown go to **RFQ's for Tenders/RFQ's** or **RFI's** (Request for Information)



3 Select the RFQ/RFI you would like to respond to from the list provided

RFQs

My RFQs

RFQs Open To All Suppliers

All RFQs

Enter Filter (type to start search)

Showing Result 1 - 17 of 17

Show: 50

CODE	TITLE	PROJECT CODE	TIME TO CLOSE	CLOSING DATE	STATUS	RESPONSE STATUS	
1	rfq_1462	RFX - MAU - WAU - ENGINEERING SERVICES	project_7315	3 days	21/05/2022 18:30	Running	No Response Prepared

4 You may be asked to view and Accept Tender Terms and Conditions, before proceeding to view the RFQ/RFI.

← Accept Contract

TENDER TERMS AND CONDITIONS

1 INTERPRETATION

1.1 In these Tender Conditions (unless the context otherwise requires):

(a) **Company** is the BHP Billiton entity or Business referred to in the Invitation to Tender;

(b) **Company Representative** means the person nominated as such in the Invitation to Tender, or such other person that the Company may subsequently nominate in writing to the Tenderer;

(c) **Company-Supplied Information** means information (whether written, oral, electronic or in any other form) provided or made available by or on behalf of the Company to any Tenderer in relation to the Tender Documents or any of the matters contemplated by those documents;

(d) **Contract** means the contract to be entered into between the Company and the successful Tenderer as a consequence of this Tender process;

(e) **Contract Obligations** means the obligations that the successful Tenderer (if any) is required to carry out under and in respect of the Contract;

(f) **Invitation to Tender** means the document designated as such which has been issued to the Tenderer manually or electronically in conjunction with the other Tender Documents;

(g) **Site** means the premises of the Company where the Tendered goods are to be delivered together with the premises where the Tendered work is to be performed and any other premises identified in the Tender Documentation as forming part of the Site;

(h) **Tender** means the Tender that the Tenderer submits to the Company in response to the Invitation to Tender and which is comprised of the documents specified in the Invitation to Tender;

(i) **Tenderer** is the Company which has been invited to submit a Tender;

(j) **Tender Documents** means these Tender Conditions, the Invitation to Tender and each of the documents named as Tender Documents in the Invitation to Tender;

I have read and agree to the User Agreement

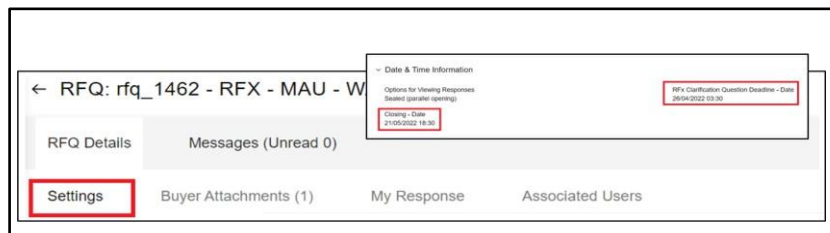
☒ I agree

☐ I do not agree

Next

5 Select the RFQ/RFI for response:

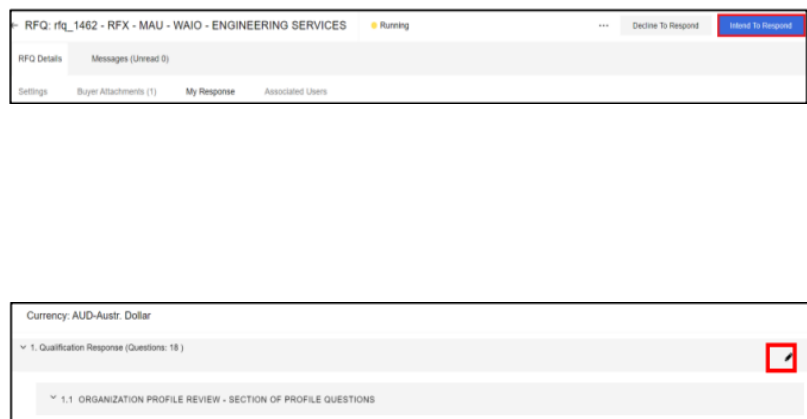
- **Closing date:** Valid responses must be completed and submitted before this time.
- **User Rights:** If another person from your Organisation needs to provide information you must assign them as GCMS Sub-Users (**Refer Section 6**). Under User Rights tab add the Sub-user who will participate in the RFQ/RFI response.



- **Settings tab:** View the RFQ/RFI details.
- **Buyer Attachments:** View the RFQ/RFI attachments provided by BHP.

6 My Response:

- Choose to accept or decline to respond to the RFQ/RFI, by clicking **Intend To Respond or Decline to Respond**. You will then be taken into the RFQ/RFI.
- If submitting clarifications to a previously submitted RFQ/RFI response go to Edit response



Option 1: Download & Edit

- a. Click **Online Questionnaire In Excel** then click **Download Online Questionnaire in Excel** to export a copy of the response items required.

- o The downloaded Excel document will contain multiple sections (Qualification, Technical and Commercial).

DO NOT add or remove any worksheets, cells, rows or columns from the excel response spreadsheet, or edit any formulae within the spreadsheet as this may cause the import of the spreadsheet to fail.

- b. Check the Colour Legend before completing the form and make sure all **Mandatory items** (Rows in Yellow) have been completed in the downloaded excel. Save the file on your computer.

- c. Once you are satisfied that the response is complete select **Browse** and **Select File** on your computer that contains the completed responses. That file will be loaded back into GCMS with your responses

- d. Then select **Import Items**. If the file is in the correct format the system will display a success message. Click **OK**.

COLOUR LEGEND

Response Optional
Response Mandatory
Ignored During Import
Questionnaire Information

Question	Description	Response Type	Response Guide	Response
1.1.1	Profile Review	Yes/No Value	Select the applicable response from the drop down menu on the bottom right of the response box	Yes

Mandatory

- If the import is unsuccessful. Go to **Download Online Questionnaire in Excel**, download a new copy of the Excel spreadsheet. Update the information DO NOT modify the template before saving under a new file name. Retry **Import Items** using the new filename.

RFQ: rft_1462 - RFX - MAU - WAO - ENGINEERING SERVICES

Upload

This area allows you to download the entire online questionnaire in Excel. Once you have saved the file and responded to the questions, you should return to this screen and import the same spreadsheet which will populate the online questions with your responses.

THE IMPORT EXCEL FUNCTION CAN ONLY BE USED TO UPLOAD THE EXCEL FILE WHICH HAS BEEN DOWNLOADED FOR THIS RFX.

IF THE BUYER HAS GIVEN YOU UPLOAD ATTACHMENTS, THE UPLOAD LINK NEXT TO A SPECIFIC QUESTION ONLINE MUST BE USED OR THE ADDITIONAL ATTACHMENTS AREA (IF ENABLED). ADDITIONAL FILES CANNOT BE EMBEDDED INTO THE SPREADSHEET.

IN THE EVENT THAT THE BUYER HAS NOT PERMITTED THE UPLOADING OF ATTACHMENTS, THIS AREA CANNOT BE USED AS A SUBSTITUTE.

File:

RESPONSE IMPORT REPORT

Warning! There was an error while importing your Response. Please check and try again!

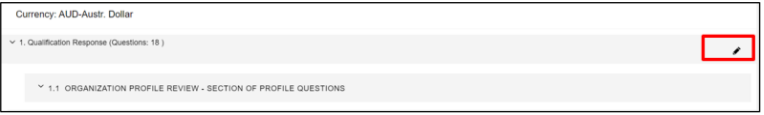
- e. Click **Save Changes** to save the information uploaded from the Excel file. Your responses to the RFI have been updated in GCMS.

RFQ: rft_1462 - RFX - MAU - WAO - ENGINEERING SERVICES

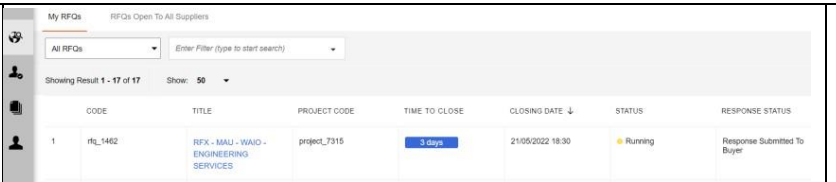
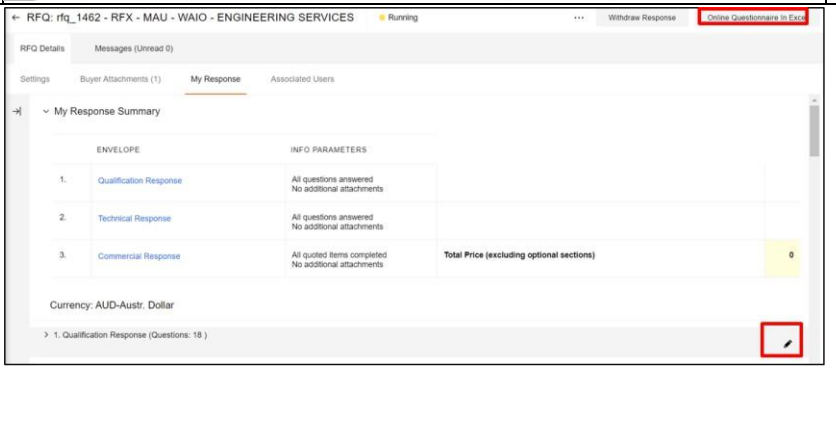
Save Changes

Your Response is not yet Submitted. To make it visible to the Buyer you must click 'Submit Response'

Option 2: Edit Online

a. To edit the response online, click Edit Icon. b. Edit the responses and then click Save to save your responses.	
c. Use Validate Responses to identify if you have not completed any mandatory responses. d. Click Save and Close when complete.	
e. When the response is complete and ready to be submitted to BHP, click Submit Response.	

3.2 Updating a response

After submission of a response AND before closing date the RFQ/RFI is still available to be edited	
- Navigate to the RFQ/RFI section and locate the RFQ/RFI you wish to amend. - Select the section of the response you wish to edit by clicking 'Edit Icon' or choose to 'Online Questionnaire in Excel'. Any change will overwrite previous response information.	
Once you have edited the sections as required click 'Keep Changes'.	
Click 'Submit Changes'.	

4. RESPONSE TO CONTRACT

4.1 Contract in Negotiation Responses

1 When BHP submits the Contract Document to the Supplier for in-principle agreement prior to execution the supplier will receive an email notification.

2 Click the link in the email to navigate to the Contract Document.

3 The Supplier can also locate the Contract Document through the main dashboard under **Contracts in Negotiation**.

4 The supplier will navigate to **Contents Management > MCD (Sent to Main Contractor)**

5 Download the **Contract Document** proposal by clicking on the document link.

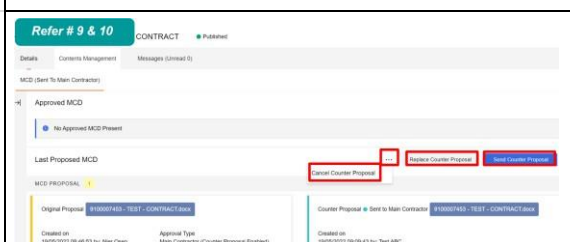
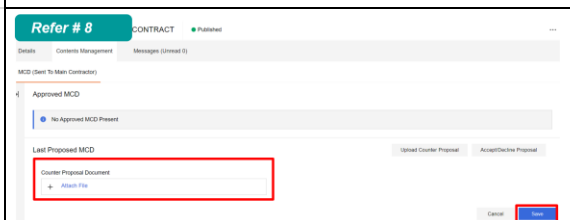
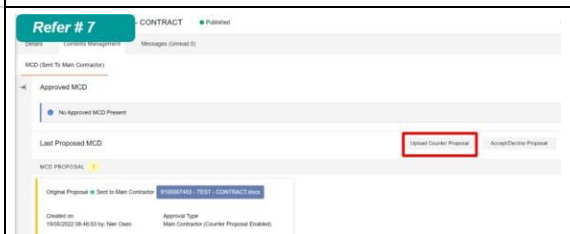
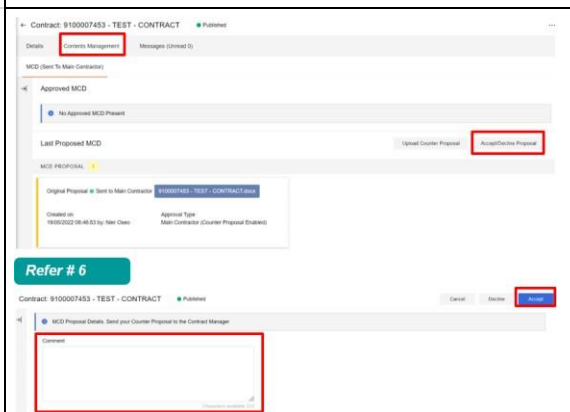
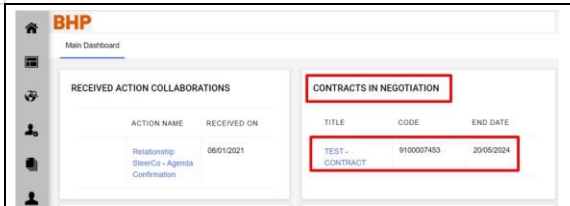
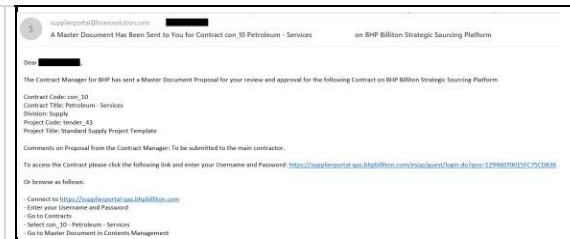
6 The supplier can either accept or decline a proposal by clicking **Accept/Decline Proposal**. You may also add comments before selecting **Approve/Decline Proposal**.

7 If the Supplier has the option they can submit a counter proposal. Click **Upload Counter Proposal**. The supplier then selects a file from their computer and can upload this as the counter proposal.

8 Click Upload Counter Proposal and click **Save**

9 To replace the Counter Proposal click **Replace Counter Proposal**, to cancel the Counter Proposal click the **ellipsis** and click **Cancel Counter Proposal**.

10 To send the Counter Proposal click **Send Counter Proposal**. You can also add comments and Click **Ok**.



5. MESSAGES IN GCMS

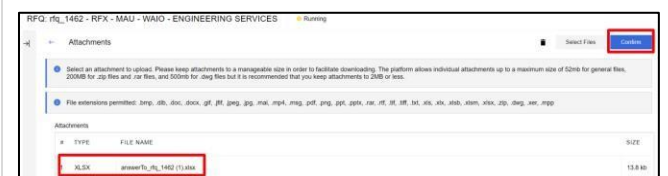
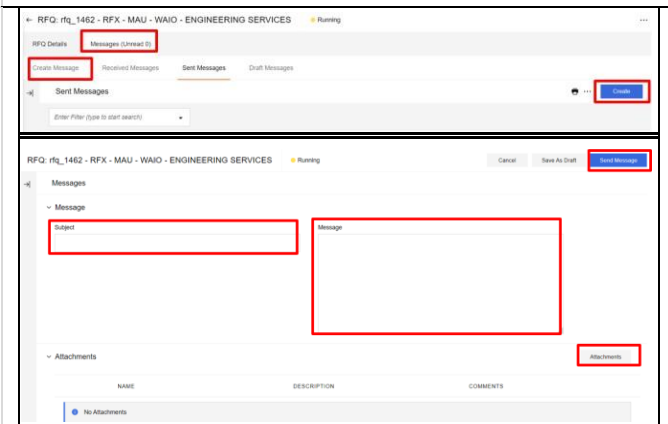
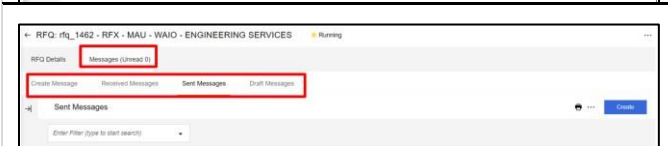
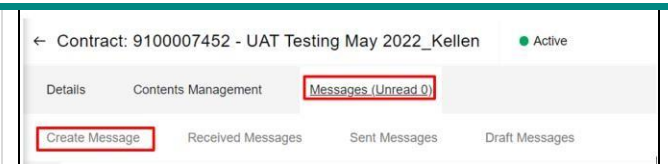
5.1 Send a message

1. To send a message or a clarification to a BHP Supply Representative you need to go to Dashboard -> Sourcing then select RFQ, RFI or Contract,

- Navigate to the contract and select the contract and click the **Messages** Tab.
- Navigate to the RFQ/RFI or Contract and select the specific RFQ/RFI or Contract, click the **Messages** Tab

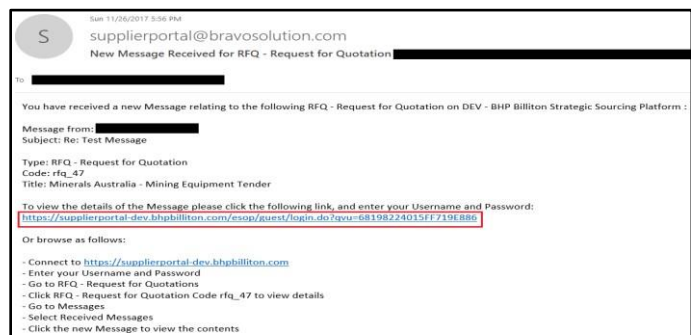
2. Click Create Message. Complete the message details by filling in the Subject and Message fields.
3. To send attachments with the message, click Attachments.

5. Click **Upload New File**. Select the file to upload by clicking on **Select Files to upload**→ click **Confirm** → Click **Save All**.
Note: Multiple attachments can be added.
6. Save the message as a draft by clicking **Save as Draft**. When the message is ready to be sent click **Send Message**.
7. The status of the message can be checked in the **Messages** tab.

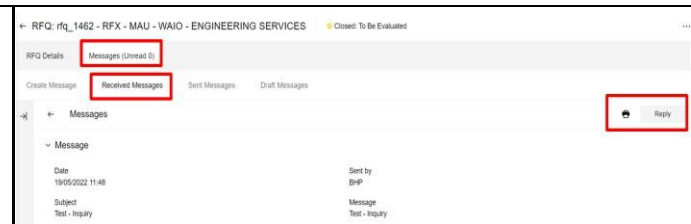


5.2 Receive a message

1. You will receive messages from the BHP Supply Representative in an email notification. Click the link in the email to navigate to the message area and view the message.



2. You can also navigate to **Dashboard -> Sourcing** and then select RFQ, RFI or Contract, navigate to the specific document and click the **Messages** Tab.



3. Click the **Received Messages** tab to view the message.
4. The message can be responded to or forwarded by clicking **Reply**.

6. ADD ADDITIONAL USERS TO GCMS

1 Log into the BHP Supplier Portal (GCMS) using your user name and password. Navigate to the path **User Management** → **Manage Users** → **Users**.

2 Click **Create**

3 Complete the Sub-user details and click **Save**. The Sub-User has now been created. Note that you can limit the view for each Sub-user of GCMS.

4 Click View User Rights, the user rights determine what the sub-user can do in the system on behalf of your Organisation

- Please refer to the table below for an explanation of the different user permissions available.

5 After the user rights are completed, click **Save**.

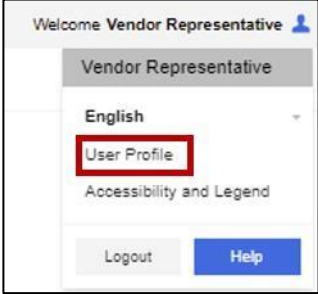
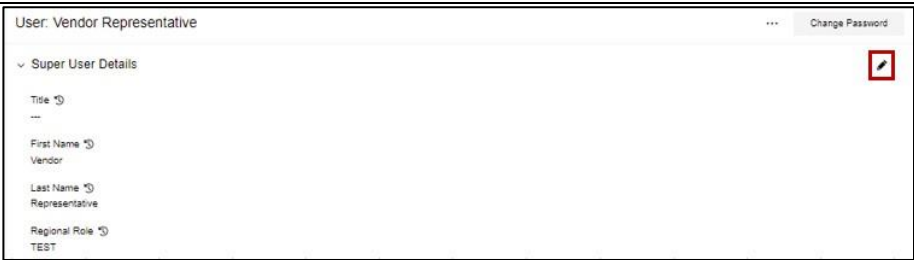
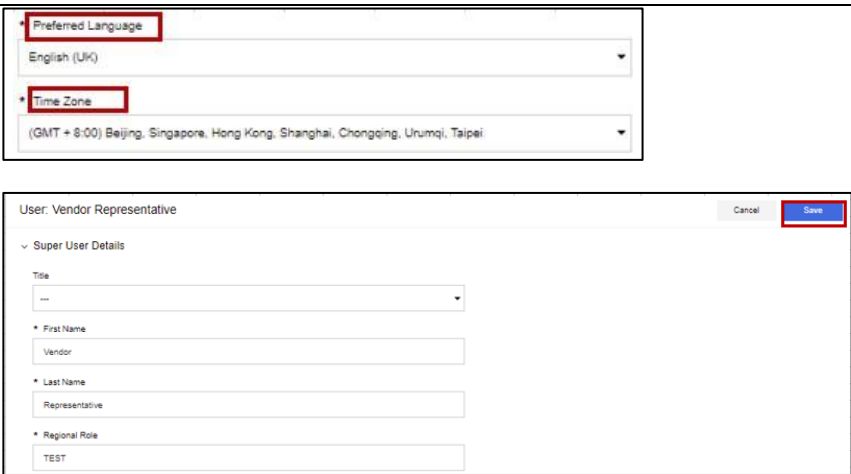
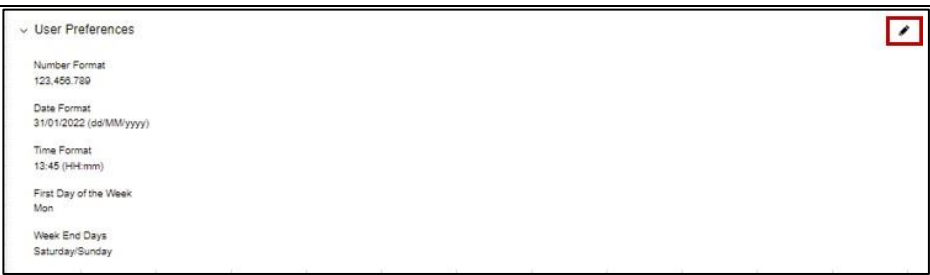
6 The Sub-User will receive an email notification with their log in details



The table below explains the user's rights

Section	Description
Auctions	
Visibility of Auction Lists	Allows the sub-user to see the List of Auctions
Access Auction Details	Allows the sub-user to see the Auctions details
Access to Auction Monitor	Allows the sub-user to access the Auction monitor
Participate	Allows the sub-user to enter values into the live Auction
Contact Visible to Buyer	Allows the buyer to see and contact the sub-user
Manage Messages	Allows the sub-user to manage the Auction messaging area
RFx	
Visibility of RFx Lists	Allows the sub-user to see the List of RFx
Access RFx Details	Allows the sub-user to see the RFx details
Create Response	Allows the sub-user to create a response to an RFx
Modify Before Publishing	Allows the sub-user to modify the RFx inputs before publishing
Modify and Submit	Allows the sub-user to modify and Submit the RFx response
Contact Visible to Buyer	Allows the buyer to see and contact the sub-user
Messages Management	Allows the sub-user to manage the RFx messaging area
View Sensitive Data (including attachments, response, pricing etc.)	Allows the sub-user to access the RFx sensitive data
User Management	
Manage Users and Roles	Allows the sub-user to manage sub sub-users and roles
Manage Users, Roles, Users Lists and Divisions	Allows the sub-user to manage sub sub-users and roles (In the sub-user Lists and Divisions level)
Supplier Management	
Access Supplier Management	Allows the sub-user to access the supplier management area
File Sharing	
Access To Directories	Allows the sub-user to access the file sharing directories
Contract Management	
Access Contract Details	Allows the sub-user to access the contract details
Manage Messages	Allows the sub-user to manage the contract messaging area
Contact Visible to Buyer	Allows the buyer to see and contact the sub-user
Supplier Performance	
Access Scorecard Results	Allows the sub-user to access the scorecard results
Development Actions	
Create Action	Allows the sub-user to create a development action
View Actions	Allows the sub-user to view development actions
Access Action Details	Allows the sub-user to access the development action details
Contact Selectable as Action Owner	Allows the sub-user to be the selectable contact as action owner
Manage Messages	Allows the sub-user to manage the development action messaging area

7. ADJUSTING LANGUAGE, TIME AND DATE

1. Log into the BHP Supplier Portal (GCMS) by entering your log in details. 2. Navigate to the top right-hand side, click the User icon → User Profile.	
3. To edit the representative details, click Edit icon.	
4. Edit the preferred language, time zone and click Save.	
5. To edit the User Preferences from the User Preferences section, click Edit icon.	
6. Update the details and click Save.	

7. Logout and log back in to observe the changes.

User: Vendor Representative

← Info

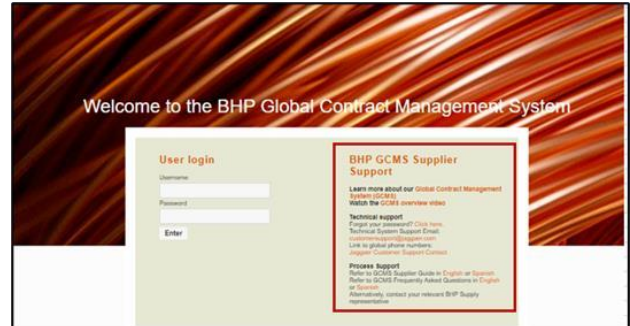
Logout

To apply the User Preference changes, please logout and login using your Username and Password.

8. REQUEST SUPPORT/HELP

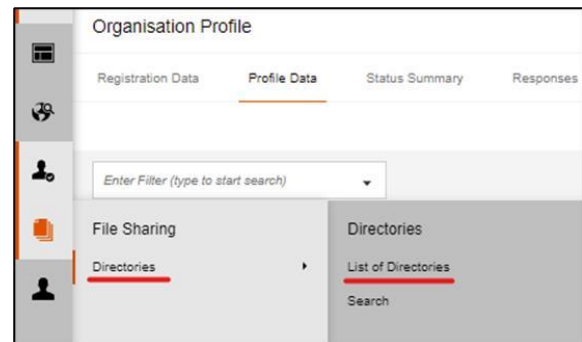
Go to the [GCMS](#) home page

- select **Learn More** if you are new to GCMS and would like to review a [video about GCMS](#)
- select **Technical Support** if you are experiencing difficulties getting GCMS to operate or unable to login
- select **Process Support** if you are not certain about how to complete an application or if your documents are acceptable.



Reference documents for GCMS

- Found in **File Sharing -> Directories** folder.
- **Supplier Frequently Asked Questions** located in the File Sharing area of the system and also [here](#)



If you require additional support, please contact your BHP Supply Representative.

9.3 Bank Document

BHP requires verification from their bank declaring the vendor's name, bank account and bank branch details, dated not more than a 12 months, except for voided cheques and deposit slips.

Below are examples of acceptable documents:

Voided Cheque	Copy of Bank Deposit Slip
Copy of original letter issued by your bank	Copy of an original bank statement

Document Control

Version	Revision date (DD/MM/YYYY)	DESCRIPTION
1.0	8/12/2017	Supplier Guide
1.1	15/08/2018	Addition of 2 Factor Authentication and eAuction
2.0	23/07/2020	Registering in BHP Supplier Portal, Entering Supplier Information and Update Supplier Profile Information
3.0	24/03/2021	Updated language and explanation text
4.0	7/ 04/2021	Amend images and text
5.0	20/04/2021	Adjust to table format, amend content, update screenshots for Jaggaer 21.1 Upgrade
6.0	29/06/2021	Adjust to table format, amend content, update screenshots for Jaggaer 21.1 Upgrade
7.0	16/05/2022	Adjust table format, amend content, update screenshots for Jaggaer UX Upgrade
8.0	13/05/2025	Adjust table format, amend content, updated language and explanation text, update screenshots of the new email template