

BMA SERVICE CHARTER – FLIGHT INFORMATION

BMA provides charter flights to/from Moranbah for qualified employees/contractors. Those that were not entitled must use **Uplift** a different booking platform. Flight Services are available from Monday to Friday.

Charter flights mainly cater to BNE – MOV and MOV – BNE travelers. We also provide CNS-MOV (vice versa) and services from and to TSV.

Flight availability and schedule are posted on this link : [Workflow: Transport Availability](#)

Green indicates: Good availability

Yellow indicates: Fewer availability

Red indicates: Flight is overbooked / at capacity

Blue indicates : Commercial flight

****Note** – The displayed number of seats may not accurately reflect real-time availability because the system operates on live system. People Logistics teams are continuously approving requests in the background and pending bookings that were previously submitted also need to be considered.*

There are 3 airlines that provide flight services:

- National Jet Express - NJE
- Qantas - QF
- Alliance – QQ

Regular and Crew Flights

Crew flights are services that is reserved for use of specific department eg , CVM (Caval Ridge Mine), MSS (Paramedics, Security, Safety and Health) ,OS (Operations Services) – only . This will open to the rest of the business within 5 days before departure subject to availability.

Date	Description	Mode	Type	Dir	Status	Total Seats	Seats Avail	Weight Avail	Action
18/11/2025	QF2800 BNE 0700 MOV 0855 - CVM ONLY	Plane	Single	IN	Closed	74	11	0	Select
18/11/2025	NC344 0710 BNE 0900 MOV	Plane	Single	IN	Closed	63	6	0	Select

Red box indicates a crew flight and **blue** box indicates regular flight.

QQ block

These are Alliance flight that is commercially managed and has BMA allocated seat capacity.

*rpt –indicates how many seats have BMA blocked to the flight, availability can only be viewed \by People logistics team when a request was submitted also subject to availability.

17/11/2025 QQ4352 BNE 0710 MOV 0855 *RPT40

Check In Information

NJE – National Jet Express (NJE) Online Check-In is now available via the app Cobham Aviation Online check in is open 12 hours prior to flight departure and closes 40min prior to scheduled time of departure. Check-In counters at BNE airport are located adjacent to the Rex counters in the central part of the terminal (also the location used by Jetstar and Aerlink). Note, on the flight screens at Airports, the flight number will have a suffix D attached to the end (Eg: Flight NC344D). This D will not appear in the reservations systems or on boarding passes.

****NOTE:** NJE does NOT accept screenshots of boarding passes on your device, please have either a printed boarding pass or the original digital boarding pass.

Link : <https://webcheckin.nje.aero>

Qantas - CHECK-IN at the airport at the Qantas self-check in kiosks. Please arrive 1hr prior to your flight departure to allow plenty of time for check-in. Online check in opens 12 hrs prior to flight departure.

Link : <https://www.qantas.com/au/en/travel-info/check-in.html>

Alliance - Online check-in opens 12 hrs prior to departure and closes 90 minutes prior to departure. Check-in counters at BNE airport are located near the Virgin check-in hall Please arrive 1hr prior to your flight departure to allow plenty of time

Link : <https://book.allianceairlines.com.au/B2C/en/WebCheckin#!>

Luggage / Extra Luggage Request

NJE - Standard NJE baggage allowance is 7kg carry-on and 10kg checked baggage.

Qantas – Standard Qantas baggage allowance is 7kg carry on + 20 kg checked baggage.

Alliance – Standard Alliance baggage allowance is 7kg carry on + 20 kg checked baggage.

**Additional checked baggage can be accommodated on request, subject to available space – please send email to the : FIFOMailbox@bhpbilliton.com 1 day prior to flight departure .Quantity ,measurement and weight must be accounted for.*

**Travelers esp. new ones are encouraged to check airlines updated baggage policy on their website for specific rules and regulations.*

Qantas Commercial Flight Request

For those who need to book Qantas commercial travel to/from Moranbah when the Charter Flight schedule does not suit eg. If needs to travel on weekends. The existing GM / Head of approval process still applies for commercial travel. Exclusive to **Brisbane to Moranbah Route**

Travellers must completely fill out the information on this link: [Workflow: Qantas Moranbah Commercial Flight Authority Form](#) and must be submitted on **Generic Request** not by sending an email.

Flight Delays and Cancellation

1. All changes in flight status, such as cancellations or delays, will be communicated to the traveller by the airline at the airport.
2. However, if a flight is delayed for more than 20 minutes, the People Logistics team will communicate this to the traveller via text message.
3. At times, weather events or other unplanned disrupts may result in a reduction of seat capacity, and some passengers' bookings may need to be cancelled as a result; booking cancellations will be at the discretion of the airline.
4. Should a flight or a passenger's booking be cancelled, the airline and/or People Logistics will manage the allocation of seating on alternative flights.
5. If a flight out of Moranbah is cancelled, the People Logistics team will assist with bussing and accommodation should travellers need to be provided with accommodation overnight.
6. If a flight out of Brisbane/Cairns/Townsville is cancelled, travellers will be responsible for arranging their own transport and/or accommodation and will also need to put the necessary controls in place to manage personal fatigue.
7. Any resulting accommodation or travel expense claims will need to be managed by the traveller and their line leader.
8. In the event of a BMA flight delay or cancellation, any impact to a traveller's connecting flights will need to be managed by the traveller with the relevant airline.

Note : *Please be patient in the event of a flight disrupt / cancellations while the People Logistics Team work through the management of the disrupt. High numbers of calls to the team can delay organisation of the logistics involved. All updates and relevant information will be communicated via text message.*

Uplift

Uplift is a different platform in booking flights to Moranbah for those that are not entitled to BMA charter flights eg, certain contractors, employees to check you need to communicate with line leader or HR representative .

Link : [Uplift - Login](#) you can create an account here subject to approval.

All inquiries will be handled by the Uplift team and their customer support representatives at: support@upliftlogistics.com