



## Employee Assistance Programs

As a global organisation, we experience continual change. To assist you and your immediate family to deal with any issues that may be affecting your life or work, access free, confidential support through our Employee Assistance Programs.

Please select the relevant contact details for your location. The provider will ask for your name, company and where you are based (if you are a family member of a BHP employee, you'll be asked to provide their name, company and location).

### FUNCTIONS AND MARKETING

#### Perth

BSS Employee Assistance  
Phone (08) 9211 3700  
AUS Freecall 1800 30 30 90  
NZ Freecall 0800 820 035

#### Melbourne

BSS Employee Assistance  
1800 30 30 90

#### Brisbane

Gryphon Psychology  
1800 056 076

#### Asia

##### Singapore

Centre for Effective Living  
6338 3383 (business hours)  
9721 1637 (after hours and in crisis)

##### China

Chestnut China  
800 810 6605 (landline)  
400 650 6605 (mobile)

##### India

1to1Help  
000 800 100 4150

##### Japan

WorkWay  
0120 993 349

##### Malaysia

Effective Living  
+601 0209 0376

##### Manila

Power Vision EAP  
(02) 584-1856 (landline)  
(0906) 316-7134 (global)  
(0920) 956-6711 (Smart network)

#### London

Legal and General  
0800 316 9337  
Account: worklife  
Password: worklife

#### Houston

Optum  
www.liveandworkwell.com  
1 866 248 4096  
Access code: BHP

#### Saskatoon

Homewood Health  
1800 663 1142

#### Chile

EAS  
800 261060

### MINERALS AMERICAS

#### BHP Chile

EAS - 800 865 100  
and 222456546  
[eas@eas.cl](mailto: eas@eas.cl)

#### BHP Brazil

EAS - 0800 025 4321

#### Potash

Homewood Health - 1800 663  
1142

#### Explorations Australia

BSS Employee Services -  
1800 30 30 90

#### Employees in the United States

Optum - 1 866 248 4096

#### Peru

EAS - 0800 52038  
[eapconsultas@eaplatina.com](mailto: eapconsultas@eaplatina.com)

#### Ecuador

EAS - 1800 102 055  
[eapconsultas@eaplatina.com](mailto: eapconsultas@eaplatina.com)

### SAMARCO PROJECT

#### Melbourne

BSS Employee Assistance  
1800 30 30 90

*Alternatively please contact  
the provider in your home  
country or workplace as  
listed here.*

### PETROLEUM

#### United States

Optum  
www.liveandworkwell.com  
1 866 248 4096  
Access code: BHP

#### Canada

Optum  
www.livewell.optum.com  
1-888-307-0539  
Access code: bhpglobal

#### Mexico

Optum  
www.livewell.optum.com  
1-800-702-6701  
Access code: bhpglobal

#### Australia

BSS Employee Assistance  
1800 30 30 90

#### Trinidad & Tobago

Dolly and Associates Limited  
1 868 625-7107 or  
1 868 627-1845

### MINERALS AUSTRALIA

#### WA Iron Ore

BSS Employee Assistance  
Phone (08) 9211 3700  
AUS Freecall 1800 30 30 90  
NZ Freecall 0800 820 035

#### QLD Coal (BMA & BMC)

Gryphon Psychology  
1800 056 076

#### NSW Energy Coal

Gryphon Psychology  
1800 056 076

#### Nickel West

BSS Employee Assistance  
1800 30 30 90

#### Olympic Dam

BSS Employee Assistance  
1800 30 30 9