Contacting Data Protection Authorities

Depending on where you are located, you may have the right to complain to your local data protection authority about the handling of your personal information.

We have outlined the contact details of a number of local data protection authorities below. Please contact the BHP Data Protection and Privacy Office if your country is not listed below.

Before raising a complaint with a data protection authority, we ask that you first raise the issue with us. We will make a record of your complaint and will deal with it as quickly as we can while keeping you informed of progress. Even if we are not able to address your concern, we will be able to provide further information about how you can contact a relevant data protection authority. For more information, please contact the BHP Data Protection and Privacy Office.

- **Australia**
  
  Office of the Australian Information Commissioner  
  *Phone:* 1300 363 992  
  *Email:* enquiries@oaic.gov.au  
  *Mail:* GPO Box 5218, Sydney, NSW, 2001

- **California (United States)**
  
  Attorney General's Office California Department of Justice  
  *Phone:* (916) 210-6276  
  *Mail:* P.O. Box 944255, Sacramento, CA 94244-2550  
  *Website:* https://oag.ca.gov/privacy/ccpa

- **Canada**
  
  Office of the Privacy Commissioner of Canada  
  *Phone:* (819) 994-5444  
  *Mail:* 30 Victoria Street, Gatineau, Quebec K1A1H3  

- **China**
  
  Cyberspace Administration of China  
  *Phone:* 010-88050686  
  *Mail:* No. 11 Chegongzhuang Avenue, Xicheng district, Beijing 100044

- **Ecuador**
  
  Dirección Nacional de Registro de Datos Públicos  
  *Phone:* +593 2-351-4124  
  *Mail:* Av. Amazonas, Quito 170143, Ecuador  
  *Website:* https://www.gob.ec/dinardap
• India
  Indian Computer Emergency Response Team (CERT-In)
  *Phone:* +91-11-24398572
  *Website:* [www.cert-in.org.in](http://www.cert-in.org.in)

• Japan
  Personal Information Protection Commission
  *Phone:* +81 3-6457-9680
  *Mail:* Japan, 〒105-0013 Tokyo, Chiyoda City, Kasumigaseki, 3 Chome-2-1
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• Malaysia
  Personal Data Protection Commissioner

• Mexico
  Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales
  *Phone:* +52 55 5004 2400
  *Mail:* Av. Insurgentes Sur 3211, Insurgentes Cuicuilco, Coyoacán, 04530
  Ciudad de México, CDMX, Mexico

• Peru
  Dirección General de Transparencia, Acceso a la Información Pública y Protección de Datos Personales
  *Address:* Scipion Llona 350, Miraflores, L-18, Lima, Perú
  *Website:* [https://www.minjus.gob.pe/dgtaipd/](https://www.minjus.gob.pe/dgtaipd/)

• Philippines
  National Privacy Commission
  *Phone:* (632)517 7810
  *Mail:* 3rd Floor, Core G, GSIS, Headquarters Bldg., Financial Center, 1308, Pasay, Metro Manila
  *Website:* [https://privacy.gov.ph/](https://privacy.gov.ph/)

• Singapore
  The Personal Data Protection Commission
  *Phone:* +65 6377 3131
  *Mail:* 10 Pasir Panjang Road, #03-01 Mapletree Business City Singapore 117438
  *Website:* [https://www.pdpc.gov.sg](https://www.pdpc.gov.sg)
• Switzerland
  
  Federal Data Protection and Information Commissioner (FDPIC)
  
  Phone: +41 (0)58 462 43 95
  
  Mail: Feldeggweg 1 CH – 3003 Bern
  
  Website: https://www.edoeb.admin.ch/edoeb/de/home.html

• Texas (United States)
  
  Office of the Texas Attorney General
  
  Phone: (800) 621-0508
  
  Mail: PO Box 12548, Austin, TX 78711-2548
  
  Website: https://www.texasattorneygeneral.gov/contact-us

• United Kingdom
  
  Information Commissioner’s Office
  
  Phone: 0303 123 1113
  
  Mail: Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF
  
  Website: https://ico.org.uk/global/contact-us/