BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: September 2026

Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
21/09/2026	2.40pm	Denman Road, Muswellbrook	Blast Vibration	Phone Call	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
21/09/2026	2.40pm	Denman Road, Muswellbrook	Blast Vibration	Community Response Line	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.