BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: October 2026

Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
2/10/2026	2.40pm	Denman Road, Muswellbrook	Blast Vibration	Phone Call	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
12/10/2026	9.30am	Muswellbrook	General Dust	EPA	The EPA received a community complaint regarding dust and poor air quality in Muswellbrook area around 9:30am on 12 October 2026. The EPA is making enquiries into air quality conditions in Muswellbrook on 12 October 2026 with multiple mines. MAC has provided information in line with the EPA requests to date.