

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: June 2026



Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
02/06/2026	10.09am	Muswellbrook	Other – conduct	Email	Complainant referred to external portal to report code of conduct breach.
10/06/2026	11.06am	Denman Rd, Muswellbrook	Blast Vibration	Phone Call	Investigation confirmed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.