

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: July 2025



Date	Time	From	Issue	Lodgment Type	Investigation and Response to Caller
12/07/2025	11.45am	Denman Road, Muswellbrook	Blast Vibration	Community Response Line	Investigation confirmed that weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria.
23/07/2025	11.55am	Roxburgh Road, Muswellbrook	Blast Vibration	Community Response Line	Investigation confirmed that weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria.
23/07/2025	11.55am	Denman Road, Muswellbrook	Blast Vibration	Phone Call	Investigation confirmed that weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria.