BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: Jan-20

Date	Time	From	Issue	Lodgment type	Investigation and response to caller
15/01/2020	12.10pm	Racecourse Road/Sheppard Avenue	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
19/01/2020	5.40am	Roxburgh Road	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within regulatory criteria. Caller was advised of investigation and monitoring results.