

BHP Mt Arthur Coal
 Community Complaints Summary
 Community Response Line # 1800 882 044
 Period: Mar-20



Date	Time	From	Issue	Lodgment type	Investigation and response to caller
5/03/2020		Roxburgh Road	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
9/03/2020		Roxburgh Road	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest real-time monitor indicated noise levels were within regulatory criteria. Caller was advised of investigation and monitoring results.