

Community Complaints Summary

01/03/2017 09:30	Roxburgh Rd	Noise	Community Response Line	Caller reported continuous noise from Operations. Investigation found no operations causing impact of noise at that time. Noise reading taken from Roxburgh Rd at 11pm was 33.7dBA
03/03/2017 11:40	Roxburgh Rd	Dust	Community Response Line	Complaint of dust following blast. Investigation advised did not detect any dust leaving the site.
03/03/2017 11:29	Denman Rd	Dust	Other	Concern over dust pollution over a period of some time. Investigation based on monitoring information available and consultation with the residents found no need for further investigation.
05/03/2017 20:30	Roxburgh Rd	Noise	Community Response Line	Caller reported continuous beating noise. Investigation found no impact of noise at that time. Noise readings taken at Roxburgh Rd was 30.5dBA. Pit was in recovery mode at time of complaint, so little noise was being generated. Noise not coming from site
09/03/2017 11:36	Roxburgh Rd	Noise	Community Response Line	Caller reported continuous low frequency beeping noise from Operations. Investigation found low levels of noise, no beeping but there was a humming noise. Unable to determine where it was emanating from. Not determined it was even from the Mt Arthur site
09/03/2017 23:23	Roxburgh Rd	Noise	Community Response Line	Caller reported continuous beating noise. Investigation found no impact of noise at that time. Noise reading taken at Roxburgh Rd was 34.8dBA

14/03/2017 10:40	Roxburgh Rd	Dust	Community Response Line	Complaint of dust following blast. Investigation advised did not find any dust leaving the site.
14/03/2017 11:15	Denman Rd	Blast	Community Response Line	Caller advised could smell after blast. Wasn't a complaint as such, just wanted to advise.
17/03/2017 16:28	Denman Rd	Dust	Community Response Line	Caller advised poor visibility on Denman Rd due to dust. Investigation did not directly observe any excessive dust. Weather conditions on the day created a general dust haze originating from points unknown. This wasn't a formal complaint. The caller wanted the site to be aware of the haze.
20/03/2017 20:00	Roxburgh Rd.	Light	Community Response Line	Caller advised bright lights emitting from site. Investigation was precautionary as couldn't confirm with the caller where the light was coming from exactly, so site repositioned potentially suspect lighting as precautionary action.
