Community Complaints Summary



Date and time	From	Issue	Lodgement type	Investigation and response to caller
1/07/2014 11:09	Denman Road	Blast Vibration	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
3/07/2014 10:28	Muswellbrook	Blast Vibration	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
3/07/2014 10:39	Racecourse Road	Blast Vibration	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
8/07/2014 11:02	Denman Road	Blast Fume	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
17/07/2014 11:46	Denman Road	Other	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
19/07/2014 12:42	South Muswellbrook	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
24/07/2014 14:38	Denman Road	Blast Fume	Community Response Line	Blast Fume, but did not leave site. Everything else within criteria
24/07/2014 14:39	Other	Blast Overpressure Noise	Community Response Line	Blast Fume, but did not leave site. Everything else within criteria
24/07/2014 15:00	Other	Blast Fume	Community Response Line	Blast Fume, but did not leave site. Everything else within criteria
25/07/2014 12:21	Denman Road	Blast Vibration	Community Response Line	Blast Fume, but did not leave site. Everything else within criteria
30/07/2014 20:44	Skellatar Stock Route	Lighting	Community Response Line	Investigation revealed location of lights,no action was taken as the lights were not facing the neighbour. Caller did not request to be called back regarding investigation results.