

Community Complaints Summary



Date and time	From	Issue	Lodgement type	Investigation and response to caller
15/01/2015 21:17	Skellatar Stock Route	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation results and action taken. Caller advised they were satisfied that the issue had been resolved
30/01/2015 14:56	Racecourse Road	Blast Overpressure Noise	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
30/01/2015 23:44	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results. A follow-up phone call during business hours revealed the caller was satisfied with the action taken and that the issue had been resolved.
31/01/2015 20:57	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results. A follow-up phone call during business hours revealed the caller was satisfied with the action taken and that the issue had been resolved.