



Community Complaints Summary

02/02/2017 9.15pm	Denman Rd	Lighting	Community Response Line	Caller noted one bright stationary light on upper dump facing west. Caller was contacted several times and adjustments made. Issue resolved.
05/02/2017 9.02pm	Roxburgh	Lighting	Community Response Line	Adjusted two lights and conducted inspection from Callers location.
06/02/2017 7.20am	Muswellbrook	Cattle on road	Community Response Line	Advised caller that cattle did not belong to MAC.
06/02/2017 7.45am	Muswellbrook	Cattle on road	Other	Advised caller that cattle did not belong to MAC.
06/02/2017 3.31pm	Muswellbrook	General Dust	Other	Concern over dust on 02/02/2017. Investigation found all MAC real time monitors were below the criteria specified in the project approval and no dust complaints were received by MAC on this day. Investigation outcomes provided.
10/02/2017 8.40am	Muswellbrook	General Dust	Community Response Line	Conducted investigation and advised caller that investigation did not find any dust leaving site.
15/02/2017 7.30pm	Roxburgh	Noise	Community Response Line	Investigation revealed no mining noise heard near residence. Local noise was also within regulatory limits. Caller advised of investigation outcomes.

22/02/2017 12.27am	Roxburgh	Noise	Community Response Line	Caller reported continuous general excavator mining noise. Caller advised that investigation determined MAC was not source of noise.
25/02/2017 3.04am	Roxburgh	Noise	Community Response Line	Investigation noted significant noise associated with wind in trees. Caller advised that MAC was not source of the noise near residence.
28/02/2017 3.59pm	Edderton Rd	General Dust	Other	Operational changes undertaken in response to wind increases associated with storm fronts. Caller advised of the changes.
28/02/2017 4.08pm	Not disclosed	General Dust	Community Response Line	Operational changes undertaken in response to wind increases associated with storm fronts. Caller advised of the changes.