

Community Complaints Summary

Date and time	From	Issue	Lodgement type	Investigation and response to caller
04/08/2014 20:27	Skellatar Stock Route	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller did not request to be called back regarding investigation and monitoring results.
5/08/2014 10:44	Muswellbrook	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
7/08/2014 19:41	Roxburgh Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Call was returned during the next business day only.
8/08/2014 10:52	Denman Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Fume rating was 0. Caller was advised of investigation and monitoring results.
8/08/2014 11:05	Roxburgh Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Fume rating was 0. Caller was advised of investigation and monitoring results.
8/08/2014 11:16	Roxburgh Road	Blast Overpressure Noise	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Fume rating was 0. Caller was advised of investigation and monitoring results.
8/08/2014 11:52	Roxburgh Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Fume rating was 0. Caller was advised of investigation and monitoring results.
12/08/2014 11:52	Roxburgh Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Fume rating was 0. Caller was advised of investigation and monitoring results.