

Community Complaints Summary

Date and time	From	Issue	Lodgement type	Investigation and response to caller
04/04/2015 11:06	Other	Odour	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest wind monitor indicated no notable wind activity. Caller was advised of investigation and monitoring results.
04/04/2015 11:06	Other	Odour	Community Response Line	Received from the NSW Environment Protection Authority on behalf of a resident. Investigation revealed no unusual mining operations were occurring at the time. Results at the nearest wind monitor indicated no notable wind activity. Caller was advised of investigation and monitoring results.
07/04/2015 17:17	Roxburgh Road	Other	Community Response Line	Investigation revealed no unusual mining operations were occurring at the time.
26/04/2015 18:42	Denman Road	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results.
28/04/2015 9:21	Denman Road	Blast Overpressure Noise	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.