BHP Mt Arthur Coal Community Complaints Summary Community Response Line # 1800 882 044 Period: Jun-20



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
					Investigation revealed weather conditions were suitable for
					blasting at the time. Results indicated overpressure noise
					and ground vibration levels were within regulatory criteria.
					Caller was advised of investigation and monitoring results.
					Caller advised he was unable to find the Community
					Response Line phone number on the BHP website. The
					number is listed on the BHP website, under Environment,
3/06/2020	11.25am	Dorset Road	Blast vibration	Community Response Line	Regulatory Information, NSWEC Mt Arthur Coal.
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					Investigation revealed weather conditions were suitable for
					blasting at the time. Results indicated overpressure noise
2/06/2020	11 270	Didaglanda Dagd	Dlast Vibration	Community Possesses Line	and ground vibration levels were within regulatory criteria.
3/06/2020	11.2/am	Ridgelands Road	Blast Vibration	Community Response Line	Caller was advised of investigation and monitoring results. Investigation revealed no unusual mining operations were
					occurring at the time. Results at the nearest real-time
					monitor indicated noise levels were within regulatory
8/06/2020	11.04	Dayburgh Daad	Operational Noise	Community Response Line	criteria. Caller was advised of investigation and monitoring results.
8/06/2020	11.04pm	Roxburgh Road	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were
					occurring at the time. Results at the nearest real-time
					monitor indicated noise levels were within regulatory
					criteria. Caller was advised of investigation and monitoring
18/06/2020	11 E2nm	Roxburgh Road	Operational Noise	Community Response Line	results.
18/00/2020	11.55piii	NOXDUIGII NOAU	Operational Noise	Community Response Line	Investigation revealed no unusual mining operations were
					occurring at the time. Results at the nearest real-time
					monitor indicated noise levels were within regulatory
					criteria. Caller was advised of investigation and monitoring
27/06/2020	9.56pm	Roxburgh Road	Operational Noise	Community Response Line	results.
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