

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: Jan-21



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
15/01/2021	12:00pm	Muswellbrook	Other	Community Response Line	Alleged and unsubstantiated inappropriate language on public two-way radio.
19/01/2021	2:03pm	Denman Rd, Muswellbrook	Dust	Community Response Line	Mining operations immediately modified to suit strong Southerly conditions which caused a sudden increase in generation of wind-blown dust. Results at the nearest monitor indicated 24 hour average dust levels remained within regulatory criteria.