

**BHP Mt Arthur Coal**  
**Community Complaints Summary**  
**Community Response Line #1800 882 044**  
**Period: April 22**



<b>Date</b>	<b>Time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
21/04/2022	10.50am	Crossing at Sydney Road	Other (Road closure)	Community Response Line	Investigation revealed road closure signs for blast were incorrectly marked. This was due to a slight delay to blasting to ensure weather and safety during and after blast. Road was closed from 10.29am to 10.55am. Sign said road would reopen at 10.20am.