

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: June 21



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
4/06/2021	8:04pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Investigation revealed location of four stationary lights, which were turned off. Caller was advised.
8/06/2021	1:47pm	Muswellbrook	Other (Indigenous social inclusion)	Community Response Line	Caller was advised that all local Indigenous businesses have the opportunity to tender for BHP work at Mt Arthur Coal.
9/06/2021	7:37am	Roxburgh Rd, Muswellbrook	Blast (vibration)	Community Response Line	Overpressure and vibration results from the blast were within approval limits, and the blast was conducted in accordance with licence requirements for time of blast. Caller was advised of investigation.
9/06/2021	9:37am	Denman Rd, Muswellbrook	Blast (vibration)	Email	Overpressure and vibration results from the blast were within approval limits, and the blast was conducted in accordance with licence requirements for time of blast. Caller was advised of investigation.
21/06/2021	1:53pm	Denman Rd, Muswellbrook	Blast (vibration)	Community Response Line	Overpressure and vibration results from the blast were within approval limits, and the blast was conducted in accordance with licence requirements for time of blast. Caller was advised of investigation.
21/06/2021	2:09pm	Roxburgh Rd, Muswellbrook	Blast (vibration and dust)	Community Response Line	Overpressure and vibration results from the blast were within approval limits, and the blast was conducted in accordance with licence requirements for time of blast. Caller was advised of investigation.