

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: May-21



| Date | Time | From | Issue | Lodgement type | Investigation and response to caller |
|-------------|-------------|--------------------------------|--------------|-------------------------|--|
| 1/05/2021 | 2:45pm | Roxburgh Road, Muswellbrook | Blast | Community Response Line | Investigation revealed weather conditions were suitable for blasting at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24 hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results. |
| 10/05/2021 | 8:40am | Denman Road, Muswellbrook | Blast | Community Response Line | Investigation revealed weather conditions were suitable for blasting at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24 hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results. |
| 28/05/2021 | 7:31pm | Roxburgh Road, Muswellbrook | Lighting | Community Response Line | Investigation revealed location of one stationary light, which was relocated. Caller was advised. |