

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: Mar-21



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
2/03/2021	4:26PM	Thomas Mitchell Dr, Muswellbrook	Other	Community Response Line	Littering of cigarette butts causing potential fire hazard. Liaison with caller to install water-filled bollards to prevent public access to site.
4/03/2021	9:14PM	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Investigation revealed location of light, which was modified (redirected). Caller was advised of investigation results.