

BHP Mt Arthur Coal
Community Complaints Summary
Community Response Line #1800 882 044
Period: June 2023



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
5/06/2023	2.03pm	Denman Rd, Muswellbrook	Blast dust	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24-hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results.
7/06/2023	5.46pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
8/06/2023	5.48pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
28/06/2023	6.08pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Lighting adjusted in response to the call.
30/06/2023	6.30pm	Other	Lighting	Community Response Line	Investigation revealed Thiess operations at MAC South were the cause of the issue. MAC OCE worked with Thiess to have lighting adjusted in response to the call.