

**BHP Mt
Arthur Coal
Community Complaints Summary
Community Response Line # 1800 882 044
Period: Nov-20**



Date	Time	From	Issue	Lodgement type	Investigation and response to caller
5/11/2020	1:22pm	Racecourse Road, Muswellbrook	Blast	Community Response Line	Monitoring results indicated overpressure and vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
13/11/2020	10:45pm	Roxburgh Road, Muswellbrook	Noise	Community Response Line	Nearest real-time monitor did not record any exceedances or distribute any alerts. Caller was advised of investigation and monitoring results.
26/11/2020	1:00pm	Denman Road, Muswellbrook	Blast	Community Response Line	Nearest real-time monitor did not record any exceedances or distribute any alerts. Caller was advised of investigation and monitoring results.
28/11/2020	10:00am	Thomas Mitchell Road, Muswellbrook	Blast	NSW Environment Protection Authority	