

**BHP Mt Arthur Coal**  
**Community Complaints Summary**  
**Community Response Line #1800 882 044**  
**Period: August-21**



<b>Date</b>	<b>Time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
3/08/2021	7:03pm	Roxburgh Rd, Muswellbrook	Lighting	Community Response Line	Several lights were altered to mitigate impacts to the complainant's satisfaction.
5/08/2021	11:22am	Ridgeland Rd, Wybong	Blasting	Community Response Line	Overpressure and vibration results from the blast were within approval limits. Caller was advised of investigation.
12/08/2021	10:30pm	Roxburgh Rd, Muswellbrook	Noise	Community Response Line	Nearest real-time monitor did not record any exceedances or distribute any alerts. Caller was advised of investigation and monitoring results.