

**BHP Mt Arthur Coal**  
**Community Complaints Summary**  
**Community Response Line # 1800 882 044**



**Period:** Aug-20

<b>Date</b>	<b>Time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
12/08/2020	6:15pm	Ironbark Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation and action taken.
24/08/2020	11:05p m	Bureen Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation and action taken.
25/08/2020	8:07pm	Bureen Road	Lighting	Community Response Line	Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation and action taken.
30/08/2020	3:29am	Roxburgh Road	Noise	Community Response Line	Results at the nearest real-time monitor indicated noise levels were within regulatory criteria. Caller was advised of investigation and monitoring results.