

**BHP Mt Arthur Coal**  
**Community Complaints Summary**  
**Community Response Line # 1800 882 044**  
**Period: Jul-20**



| <b>Date</b> | <b>Time</b> | <b>From</b>   | <b>Issue</b> | <b>Lodgement type</b>   | <b>Investigation and response to caller</b>   |
|-------------|-------------|---------------|--------------|-------------------------|---|
| 20/07/2020  | 9:41pm      | Roxburgh Road | Lighting     | Community Response Line | Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation and action taken. |
| 23/07/2020  | 5:34pm      | Ironbark Road | Lighting     | Community Response Line | Investigation revealed location of lights, which were redirected or turned off. Caller was advised of investigation and action taken. |