

Community Complaints Summary



Date and time	From	Issue	Lodgement type	Investigation and response to caller
14/07/2016 14:13	Roxburgh Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
15/07/2016 22:03	Skellatar Stock Route	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results.
15/07/2016 23:41	Muswellbrook	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results.
16/07/2016 17:20	Denman Road	General Dust	Community Response Line	Investigation revealed mining operations had already ceased at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24 hour average remained within regulatory criteria. Caller did not request to be called back regarding investigation and monitoring results.
16/07/2016 20:09	Muswellbrook	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results.
25/07/2016 15:40	Denman Road	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
25/07/2016 16:10	Muswellbrook	Blast Vibration	Community Response Line	Investigation revealed weather conditions were suitable for blasting at the time. Results indicated overpressure noise and ground vibration levels were within regulatory criteria. Caller was advised of investigation and monitoring results.
30/07/2016 19:11	Muswellbrook	Lighting	Community Response Line	Investigation revealed location of lights, which were turned off or redirected. Caller did not request to be called back regarding investigation results.
31/07/2016 19:39	Muswellbrook	Lighting	Community Response Line	Investigation revealed no offending lights upon inspection. Caller did not request to be called back regarding investigation results.