

# Community Complaints Summary



<b>Date and time</b>	<b>From</b>	<b>Issue</b>	<b>Lodgement type</b>	<b>Investigation and response to caller</b>
07/10/2016 14:20	Muswellbrook	General Dust	Community Response Line	Investigation revealed no issue with dust. Additionally the phone number provided was disconnected or false - therefore we believe this was not a genuine complaint.
8/10/2016 8:52	Roxburgh Road	General Dust	Community Response Line	Investigation revealed mining operations had already ceased at the time. Results at the nearest monitor indicated dust levels were not elevated at the time, and the 24 hour average remained within regulatory criteria. Caller was advised of investigation and monitoring results.
10/10/2016 14:19	Muswellbrook	General Dust	Community Response Line	Investigation revealed no issue with dust. Additionally the phone number provided was disconnected or false - therefore we believe this was not a genuine complaint.
12/10/2016 10:36	Muswellbrook	General Dust	Community Response Line	Investigation revealed no issue with dust. Additionally the phone number provided was disconnected or false - therefore we believe this was not a genuine complaint.